

CURTIS STEINHOOR

5708 198th Drive SE • Snohomish, Washington 98290

Home 360-568-5880 • Cell 206-245-9234

curtis@steinhour.net • <http://curtis.steinhour.net>

SENIOR SYSTEMS / PROGRAMMER ANALYST

Skilled IT professional with solid history of effective systems engineering in the design, testing, and enhancement of sophisticated technology infrastructures. Strong background writing and maintaining legacy code for enterprise-wide, mainframe systems. History of analyzing complex systems to determine and resolve inefficiencies and of leading the implementation of major infrastructure conversions. Skilled trainer and project leader; able to direct teams in performing multiple tasks effectively while transferring broad knowledge of languages, systems and tools. Mentor lower-level programmers in COBOL, leveraging method that encourages students to discover solutions to programming problems through hands-on trial-and-error. Subject-matter expert in COBOL, JCL, and REXX.

Areas of Expertise:

- Test Development & Execution
- Project Management
- Trouble Shooting & Problem Resolution
- Legacy Systems Development & Implementation
- Systems Development Life Cycle (SDLC)
- User Training and Support

Technical Proficiencies

Platform: Windows, S/370, IBM, MVS/XA, OS/390, z/OS
Programming: COBOL II, Enterprise COBOL, REXX, CICS, DB2, SQL
Software: Microsoft Office, Expediter

PROFESSIONAL EXPERIENCE

Programmer Analyst, PCCS, Inc., Seattle, WA 2005 – 2006

Provided support for an upgrade to a new level of the insurance system for one of our affiliated companies. This included running transactions that had failed after the problem was fixed. Wrote a REXX EXEC to create a file that makes the running of the transactions more efficient and quicker. Created summary reports on processing errors from the previous day. If any new ones were found investigate the new error to find out the cause, then document the error. This documentation would then be passed on so that it could be fixed.

Systems Analyst, Metropolitan Life, Inc., Clarks Summit, PA 2000 – 2005

Provided integral support to DNSS (Do Not Solicit System), a software suite which provides agents with a comprehensive database listing name, phone number, and email of individuals not interested in being contacted by MetLife for solicitation purposes. Regularly upgrade and improve effectiveness of system. Conduct quality night and weekend assurance tests and provide 24-hour on-call support. Create and deliver reports to upper management detailing system usage.

Assisted in transition of system to Web-based infrastructure, updating existing COBOL, CICS and DB2 script source code to include HTML, Java, JavaScript and Enterprise COBOL.

Determined need for a scripted REXX Exec and JCL tools to automate the checkout of the nightly jobs that ran. This was done through reading output from SAR (SYSOUT Archival and Retrieval) and running a REXX exec to create report files; results include reduction of time spent on validation process by up to 3 hours.

Spearheaded development, maintenance, and testing of Enterprise COBOL and COBOL II applications to effectively interface with DB2 and Lotus Notes.

Senior Programmer Analyst / Senior Test Engineer, ENSCO, Inc., Endicott, NY 1997 – 2000

Conducted extensive analysis on Lockheed Martin's PL/1-based mainframe applications to determine the scope Of code modifications necessary for Y2K compliance. Liaised with company programmers to deliver results of Analyses and collaborated in code-restructure process. Provided technical support and troubleshooting on a 24-hour on-call basis.

Charged with leveraging EXEDITER for analysis, testing and debugging of Y2K enhancements to COBOL II batch/online programs, as well as PL/1 inventory and parts systems.

Recognized with receipt of Two awards for Outstanding Performance and Contributions to ENSCO's Success.

IT Consultant, Dataskills, (Subsidiary of Keane, Inc.), Endwell, NY 1995 – 1997

Recruited to develop new and test/enhance existing COBOL II retirement-benefit management programs. Created and tested JCL statements for execution of new programs. Designed and tested SQL programs used for ad-hoc requests.

Programmer Analyst III, Cornell Dairy Records, Ithaca, NY 1993 – 1995

As Lead COBOL II Programmer, trained and mentored 5-member team of programmers in converting a system written in S/370 assembler to COBOL II. Created utility routines and copybooks to support conversion process. Converted proprietary applications from CSP to Command Level CICS COBOL II.

Championed design and development of dairy herd and production management programs in COBOL II required for National Dairy Herd Association (NDHA) certification; delivered all program functions, including several last-minute enhancements, ahead of schedule

Scripted COBOL routines for conversion of assembler-packed decimal to format that was compatible with COBOL, and for converting bytes to 8 individual bits; integrated reverse functionality into both routines.

Senior Associate Programmer, IBM, Endicott, NY

Charged with conducting installation tests on 2 software suites designed to semi-automate installation of VM/SP operating system. Scripted and executed all test cases in REXX on AS/400 platform.

IT Consultant, General Electric Consulting Services, Albany, NY

Worked as member of team tasked with converting 2 of General Electric's accounting systems from Honeywell to IBM platform. Also worked as part of a team that designed general accounting/ledger applications in CSP.

Programmer Analyst, Cluett Peabody and Company, Troy, NY

Designed, delivered and maintained shipping, billing, inventory, and sales analysis applications. Assisted in conversion of systems from DOS/VSE to MVS/XA. Redesigned PL/I inventory software suite, correcting errors in coding, and delivering product with more efficient report-generation capabilities.

Additional experience includes several Consulting, Programmer Analyst, Payroll/Personnel Programmer and Operator/Programmer positions across an array of business environments.

EDUCATION AND TRAINING

Bachelor of Business Administration, Major in Systems Analysis

University of Texas at Arlington, Arlington, Texas

Certificate in Computer Programming and Operations

Control Data Institute, Dallas, Texas. Graduated as the Honor Graduate (1st in Class)

Associate of Arts in Accounting & Associate of Arts in Science

Dallas County Junior College, Dallas, Texas